

AT8 has carried out a comprehensive review of the leading software solutions in the Adviser Practice Management marketplace. The report covers the suppliers that provide software to support Front, Back and Middle Office functionality along with CRM and other services such as some of the specialist tools to manage T&C, Compliance and both Product and Fund Research, all of which add real business benefit to their clients.

The report includes analysis on:

- 1st – The Exchange
- CCL
- Distribution Technology
- Durrell
- Focus
- IntelliFlo
- JCS
- Mortgage Brain – They Key
- Plum
- Prestwood
- SSP
- TrigoldCrystal – Momentum
- True Potential



3.2 Functionality Supported

Focus claims it can support the whole of office – front through to back office on a single platform. Their knowledge of the front office is especially strong but traditionally they have not operated in the back office space.

The table below gives specific examples of what functionality is offered

FEATURES

Please tick the appropriate box

Feature	Full Coverage	Partial Coverage	Planned	Through Partner	Out of Scope
Company/User/Hierarchy set up and management	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lead and diary management	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Task Management	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fact find personal	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fact find corporate	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fact find trust	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Portfolio set up and monitoring	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Attitude to Risk Questionnaire	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Needs analysis life protection	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Needs analysis critical illness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Needs analysis income protection	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Needs analysis medical	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Needs analysis long term care	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Needs analysis mortgage	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Needs analysis debt	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Needs analysis IHT	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Needs analysis CGT	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Needs analysis retirement (funding for retirement)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Needs analysis retirement (at retirement)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Needs analysis savings & investment income	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Needs analysis savings & investment growth	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Needs analysis long term care	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cash flow analysis	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Deterministic asset allocation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Stochastic asset allocation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Product Research	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fund Research	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Quotation and apply (direct link to provider)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Quotation and apply (via 3rd party)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
New Business Tracking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Suitability letter generation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Commission and fee Management	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Automated Commission Reconciliation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Contract Enquiry	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

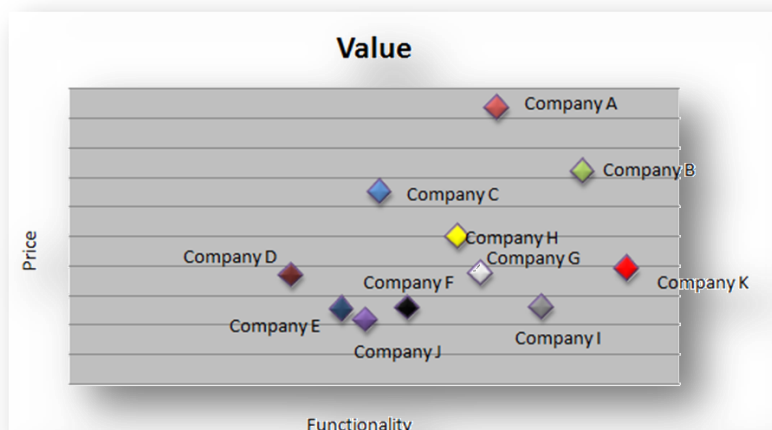
For each supplier, we look at the functionality supported, along with the areas of integration to other technology companies and integration to the product providers to support Contract Enquiry and Commission Reconciliation. We also look at the pricing strategies and the key strategic differentiators. Where available, we have also included case studies to help put the solutions into relevant context.

In addition to the detailed questionnaires, AT8 has had a series of demonstrations and interviews with vendors to try and confirm all information supplied. We have also applied our substantial industry knowledge and experience of working with the majority of the companies in this sector.

We have then used a number of comparative tools to help the reader to understand which vendors are best placed to meet the different market needs. The comparison includes our own methodology for rating and weighting these scores for the front, middle and back office, as well as a score for integration capability and our own measure for 'Industry Standing' which illustrates the suppliers with a strong track record and proof points. We compare vendors support for contract enquiry and we also have a price comparison chart.

The report includes a number of high-level summaries on other systems such as T&C, financial planning tools and research tools with a guide to the leading players in this area.

The report is attractively priced at £2,500 + VAT and is ideally suited for distributors looking for help in gaining a comparative overview and context for their decision making in identifying in which systems to invest. It also helps Product manufacturers who may be looking to decide on which systems to integrate.



About AT8

AT8 Group Ltd is an innovative consultancy company with knowledge, skill and experience across a broad range of Financial Services and IT related disciplines.

Our experience with Providers, Intermediaries, Lenders and IT companies puts us in a strong position of understanding needs and opportunities. Our skills allow us to use our knowledge along with our ability to innovate, to create proactively and implement differentiated business improvement propositions that add tangible value to our financial services' clients and partners.

We produce regular, well respected market research on topics including our annual review of the quotation and new business portals. We also write a weekly technology column in Professional Adviser and IFAOnline while also producing a popular blog on our website www.at8-group.com/blog.

We can be followed on twitter - <http://www.twitter.com/at8group>

Our values are to be 'Open, Honest, Positive and Fair' and our objective is to be 'Commended and Recommended' for what we do.

AT8 Group Limited, Gate House, 10 The Elms, Leek Wootton, Warwickshire, CV35 7RR

Telephone: + 44 (0) 121 314 2504 Facsimile: + 44 (0) 870 4794074

www.at8-group.com  www.twitter.com/at8group

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